Jeremiah E. Schantz

2035 Francis Ave SE, Grand Rapids MI 49507 (813) 393-0398

[JeremiahSchantz@gmail.com](mailto:JeremiahSchantz@gmail.com)

**Professional Summary**

10+ years customer service experience

Serve Safe Certification

3+ years management experience

**Experience:**

Sept 2014- Present. *Bartender/Server at Terra GR*

1429 Lake Dr. SE Grand Rapids MI. 49506 (616) 303-0998

* Provided customers with service to ensure satisfaction.
* Navigated computer system for billing and for food and drink prep.
* Maintained cash drawer, and assisted with closing and opening of the restaurant.

Feb. 2010-Aug. 2014. *General Manager/Bartender/Key Holder at The Refinery*

5137 N. Florida Ave Tampa FL. 33603 (813) 237-2000

* Provided customer service to guests, and dealt with complaints and customer issues.
* Responsible for general building maintenance
* Nightly reports, credit card batching, setting alarm system
* Cost analysis
* Budgeting, and banking needs.

Aug. 2008-Feb. 2010. *Lead Bartender at Fly Bar and Restaurant*

1202 N. Franklin St. Tampa Fl. 33602 (813) 275-5000

* Liaison between management and bartender staff
* Responsible for cash drawers and nightly reports
* Settled credit card batch and set alarm system

**Volunteer History**

*Psychology Research assistant*

Dr. Sanocki labs

June 2010 – June 2011

PCD 4127

4202 E. Fowler Ave. Tampa FL. 33620

813-974-0498

**Internships:**

*Review Writer*

Blues Rock Review Online Magazine

Jan 2016-July 2017

**Education:**

Currently seeking Electronics Technicians Certification

Grand Rapids Community college

Expected Graduation May 2018

University of South Florida

Bachelor of Arts in Philosophy

Aug 2010

Hillsborough Community College

Associate of Arts

Sept 2006

**References**

Stacey Boursma (616) 460-7999

Peter Font (813) 382-7688